# Joe Ashdown Sports

### CRICKET COACHING

## **Booking Terms and Conditions**

Joe Ashdown Sports: Cricket Coaching will provide:

- Personable professional coaching tailored towards the individual player.
- Clear feedback to the player/parent/carer on specific for development purposes (these will include Video Footage).
- Enjoyable, beneficial and specific sessions to meet the needs of the player.

#### The player will:

- Wear & bring the appropriate protective clothing.
- Report any pre-existing medical conditions/allergies and sports injury concerns at the start of the session.

#### Sessions will be:-

• 1 hour duration including a brief warm up & stretch at the end at a venue agreed with between the player and Joe Ashdown Sports: Cricket Coaching.

#### **Booking your sessions**

Joe Ashdown Sports: Cricket Coaching offers the following booking options:

- Via Phone/Whatsapp/Text/Call (07882142016)
- Via Email (joeashdownsports@gmail.com)
- Via Social Media Channels @joeashdownsport

#### Multiple bookings:

Please email joeashdownsports@gmail.com to arrange.

By booking a coaching session(s) with Joe Ashdown Sports: Cricket Coaching, you agree to abide by the following terms and conditions.

#### **Booking and Payment:-**

- On booking your preferred date(s) and time(s) you will receive an email/text/Whatsapp to confirm your booking (s).
- The cost of the session will be made clear via email/text/whatsapp and the balance will be payable 7 days after the session takes place.

#### Cancellation and Refund:-

- To cancel a confirmed booking you must contact Joe Ashdown Sports: Cricket Coaching by email: joeashdownsports@gmail or Phone 07882142016.
- A booking can be cancelled without any charge 48 hours prior to the session.
- Any booking cancelled within 48 hours of the session the hall hire fee will be charged to the player.
- A booking can be transferred to another eligible player in agreement with Joe Ashdown Sports: Cricket Coaching.
- No refund will be given for the players failure to attend the session(s) or leaving the session(s) early.
- In the unlikely event that Joe Ashdown Sports: Cricket Coaching is unable to attend session(s) booked, an alternative date and time will be offered.

#### Videos, Image and Marketing:-

- Unless informed otherwise, the parent/carer/player will allow Joe Ashdown Sports to use the players name, image, photograph, video including voice and sound for marketing, advertising or promotional purposes.
- Parents/carers will be allowed to take photographs and video.

#### **Health and Safety:-**

- The parents/carers of the player must be made aware of the booking of session(s) if booked by the player directly.
- Parents/Carers/Players must disclose any pre-existing medical condition or injury concerns to Joe Ashdown Sports: Cricket Coaching.
- The player must be responsible for his/her own protective equipment.
- In the event that the player is in need of medical attention during the session(s), the parent/carer and Joe Ashdown Sports: Cricket Coaching will arrange for the appropriate and necessary treatment.
- The parents/carers of the player must ensure that arrangements are in place to collect the player immediately following the session.
- By booking session(s) either online or by email, this confirms that you, the player and/or the parent carer, have read, understood and agree to the booking terms and conditions of Joe Ashdown Sports: Cricket Coaching.

Please note that the policies and procedures are in place to be able to continue to provide an outstanding service to all the players/parents/carers. All policies will be reviewed annually.

Effective Date: 18<sup>th</sup> October 2019 Review Date: 18<sup>th</sup> October 2020